RETURNKIND. | TRAVEL SAFETY

Lost passport abroad? Follow this emergency checklist.

Stay calm. Protect your identity. Follow the official process.

SAVE OFFLINE

First 15 minutes

1. Check your room safe, bags, coat pockets, passport holder and the last place you showed it.
2. Contact the venue, hotel, airline, airport or transport operator's official lost-property service. Keep the reference number.
3. If theft is possible, move somewhere safe, contact local police and keep the report or case number.

If it is not found

4. Use your government's website to contact your passport authority or nearest embassy or consulate.
5. Ask about cancellation, replacement or an emergency travel document - and any route or transit restrictions.
6. Tell your airline and travel insurer if plans may change. Keep receipts, reports and case references.

Prepare before you call

- Passport copy or photo, if available
- Second ID or evidence of citizenship
- Travel itinerary and proof of urgent travel
- Passport photos if the authority requests them
- Police report or case number, where required
- Reliable local contact details

Keep these details private

- Full passport scan, number, signature or MRZ
- Date of birth, home address or boarding-pass barcode
- Any private recovery URL, QR token or message thread

If the passport later turns up

Do not travel with it until the issuing authority confirms it remains valid. A passport reported lost or stolen may have been cancelled.

Official rules vary by nationality and location.

Use current government guidance. ReturnKind does not replace police, embassy, airline or immigration procedures.